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LCA Member Survey: 22 August 2011

Please enter the information indicated below.

Required Question(s)

First Name: Last Name:

Welcome to this LCA Survey!

Please begin by taking a moment to enter your contact details, which will be held in complete confidence by your LCA Secretariat. Many thanks!

Job Title: Company Name: Work Phone: Email Address: emailaddress@xyz.com Address 1: Address 2: Address 3: City: Postal Code: ***** 2. For how long have you been a Member of the LCA? This is my first year of Membership 1 - 5 Years More than 5 years What was/were your main reason/s for joining? www.thelca.com - geographical Member locator

www.thelca.com - managed weekly cruise offers
www.thelca.com - referred cruise enquiries
www.thelca.com - cruise news feed

www.thelca.com - LCA Exclusives	
Member networking - including Spring + Autumn meetings	
Special events - including ship visits	
Stowaway Magazine	
Your First Cruise (LCA book for first-time cruise clients)	
Weekly LCA eBulletin	
Other	
Comment:	
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* 4. Have you ever participated in an LCA Members' Meeting? If 'yes', please indicate how many. If 'no', please comment on why.

Yes, I have participated in 5+ LCA Members' Meetings	
3 Meetings	
2 Meetings	
1 Meeting	
○ No	
Comment:	
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★ 5. LCA travel agent Membership includes a number of defined benefits, described below. Please indicate, in connection with the benefits that you value in your business, their level of value to you on a scale of 1 - 5 (as specified below). Please feel free to comment on Member benefits (eg how current benefits could be improved; what other benefits are/would be of value)

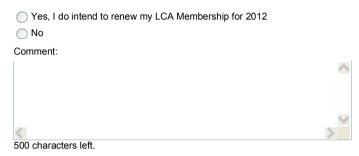
	Not valuable	Quite valuable	Valuable	Very valuable	Highly valuable
www.thelca.com - geographical Member locator	0	0	0	0	0
www.thelca.com - managed weekly cruise offers	0	0	0	0	0
www.thelca.com - referred cruise enquiries	0	0	0	0	0
www.thelca.com - cruise news feed					
www.thelca.com - LCA Exclusives					
Member / Associate networking meetings (ie Spring + Autumn)	0	0	0	0	0
Special events (eg Ship Visits)	0	0	0	0	0
Stowaway Magazine			0		0
Your First Cruise (LCA book for first-time cruise clients)	0	0	0	0	0
Weekly LCA eBulletin	0	0	0	0	0

Comment:

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* 6. Do you intend to renew your Membership of the LCA for 2012? If 'no', please comment on why.



♣7. Please identify any non-member travel agents you know, who you think would benefit from LCA Membership.



Many thanks indeed for completing this Survey. We will send you a copy of the Executive Summary of the results in due course.

MEANWHILE - IMPORTANT : Do please visit www.thelca.com / Member Locator, and review the contact details displayed there for the benefit of our consumer visitors. Please confirm any alterations you require to lca.info@btinternet.com with a copy to batesconsultancy@hotmail.com. Many thanks!

Finish